



# THE PARKSTONE DENTAL PRACTICE



## WELCOMES YOU

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At [The Parkstone Dental Practice](#) we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry. We encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer the [Dental Care Plan](#) – our own membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full fitness. Our modern health-promoting approach with continuing care means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choice
- Reduced costs
- Keeping your own teeth for life



## YOUR CHOICE FOR DENTAL CARE WITH US

As individuals we are having to make more and more provision for our own health needs. We at [The Parkstone Dental Practice](#) believe that the best way of making treatment affordable, without compromising our high quality of care, is to offer you membership of our own [Dental Care Plan](#) which provides the following benefits:

- A convenient payment scheme for routine treatment.
- Greater choice of treatment and materials.
- More time to help prevent decay and gum disease.
- A fair and equitable system where everybody pays the same.
- Substantial discounts on additional treatments.
- Worldwide Trauma and Emergency Callout Insurance.
- Redundancy Protection.



## DENTAL CARE PLAN

Regular dental appointments (two per year) to provide:

- Clinical examination
- Screening for oral cancer
- X-rays where clinically necessary.

Regular hygiene appointments (two per year) to provide:

- Scale and polish
- Periodontal advice
- Preventive techniques to reduce decay and gum disease.

Assessment of emergencies and dental pain with any temporary treatment required, carried out at the practice during normal surgery hours.

All treatment planning for your future dental needs.

All subsequent remedial work within 12 months of recommended restorative work.

20% reduction off any laboratory-based treatments required, i.e. crowns, bridges and dentures.

20% reduction off any fillings.

20% reduction off other dental work (extractions, etc.) excluding implants and smile lift cosmetic dentistry .

20% reduction off any additional hygiene work.

Worldwide Trauma insurance to protect against the cost of large unforeseen accidental damage.

Emergency Callout insurance, should you need a dentist in an emergency, anywhere in the world.

Redundancy Protection for up to 12 months.



## DENTAL CARE PLAN PLUS

As for the Dental Care Plan but members are entitled to four hygiene and dental appointments per year.

There are other plans available, please ask your dentist for details.

Why suffer dental disease when you can enjoy dental health for life?



## WORLDWIDE TRAUMA & EMERGENCY CALLOUT INSURANCE

**Emergency Callout** – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

**Dental Trauma** – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

**Hospitalisation** – benefit is provided should you have to stay in hospital as a result of dental trauma.

**Permanent Facial Disfigurement** – benefit is provided should you be scarred on the neck or face as a result of the accident.

**Oral Cancer** – a payment will be paid upon diagnosis of oral cancer.

**Redundancy Protection** – plan premiums paid for up to one year.

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the surgery.

Practice staff are able to provide you with information about the insurance that is included in your plan or registration scheme. However, they are not authorised to give advice about the policy, e.g. compare this insurance policy with other dental insurance available in the market. If you have any questions regarding this insurance policy, please call Practice Plan on 01691 677 954.



## HOW DO I REGISTER?

Please call in at the practice where an agreement will be completed. This will require your signature and bank account details for the Direct Debit Mandate. Direct Debits are collected from your account on the 8th of every month. Any patient enrolling before the 27th of each month will benefit from cover from the 8th of the following month. If you have any queries, please ask any member of staff.



## PRACTICE HOURS

Mon/Tue/Thurs/Fri: 9.00 am – 5.30 pm  
Wed: 9.00 am – 1.00 pm

If you have to cancel an appointment, please give us 24 hours notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.



## EMERGENCIES

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.



## SAFETY

We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. We are happy to answer any questions you may have.



## YOUR CHILD'S DENTAL CARE

Children are born free of dental disease, yet by adulthood 95% of the population has active gum disease and most people have experienced some tooth decay and even tooth loss. It is our belief that disease can be prevented. Our aim is to provide your child with the best dental care available to secure their dental health. We ask parents to register their children from birth so that we can see them twice a year on the NHS to help them grow up free from dental disease. However, if they do need treatment, we can offer them alternatives not generally available on the NHS, such as mercury-free white fillings. To the children of members of our **Dental Care Plan** we can offer these alternatives on the same terms as their parents.



# THE PARKSTONE DENTAL PRACTICE

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