

The Parkstone Dental Practice

Missed Appointment and Cancellation Policy

Missed appointments

If you miss an appointment we may charge a missed or late cancellation fee. (Please see the price guide for the missed or late cancellation fee)

Appointments less than 30 minutes duration

We require at least 24 hours notice to cancel an appointment otherwise a fee may be charged. (Please see the price guide for missed or late cancellation fee)

Appointments over 30 minutes duration

We require at least 7 days notice to cancel an appointment otherwise a fee may be charged. This will be charged per 30 minutes of time. (For example 1 hour appointment cancelled will be charged 2 missed or late cancellation fees).

Multiple cancellations or Missed appointments

If appointments are missed or cancelled on more than 1 occasion the Parkstone Dental Practice reserves the right to charge the full fee for the appointment



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